

# *New Patient Visit*

Thank you for choosing Sharbin Dental Centre for your oral healthcare and smile enhancement needs. Dr. Sharbin and Dr. Roy appreciate the opportunity to deliver outstanding service for you, your family and friends

## **Your Exam**

We will reserve a 1 ½ hours for your first visit so that we have plenty of time to get to know you. After reviewing your new patient form, we'll discuss your goals and expectations and the reason for your visit. You'll meet Dr. Sharbin, who will perform a comprehensive exam of your teeth and gums and check for signs of decay and periodontal disease. He'll also examine your existing dental work for wear or fractures. An oral cancer exam is a standard part of every new patient exam. Future procedures performed in our office are based upon this initial examination. This examination allows us to identify specific problems and develop a treatment plan for you. The results of the examination will be discussed with you at the end of the visit, detailing the treatment plan, along with recommendations and estimated fees.

To help you become an informed patient in your dental care pictures will be taken of your teeth with a camera and display them on a chairside monitor. We use these images to explain the findings and suggested treatment options.

A thorough cleaning to make your smile sparkle will be scheduled on a separate day.

## **Prior To Your First Visit**

- New Patient Form is available online. Please print and fill out this form regarding your medical and dental history.
- Children under the age of eighteen must be accompanied by a parent or guardian on their first visit.
- If you have models/radiographs from a previous dental office that are less than three years old, we would appreciate you contacting that office and bringing them with you. It will make your comprehensive exam easier and more efficient.

If there is any specific condition of concern in your past medical history, please contact our office before your first appointment. Patients with certain medical conditions might require pre-medication with antibiotics to prevent bacterial endocarditis.

## **Payment Options**

For your convenience, we accept Cash, Debit, Visa and MasterCard.

## **Insurance Information**

If you provide the office with your insurance information they will electronically file your insurance claim for you. However, you are responsible for your account. Most insurance companies will mail your reimbursement cheque to you within 5-7 days or 48 hours if you have direct deposit.